



UNDERCOVER TOURIST

The trusted name in attraction tickets.



**Disney's FastPass+** service allows you to book advance reservations for experiences and attractions in the theme parks at the **Walt Disney World®** Resort. FastPass+ fully launched in 2014, and the service replaced the original FASTPASS system that used paper reservation tickets.

If you're staying at a **Walt Disney World®** Resort hotel, you can make FastPass+ reservations up to 60 days in advance of check-in for your entire length of stay. If you are staying off-site, you can make FastPass+ reservations up to 30 days in advance of each day of your theme park visit. And once you have used those FastPass+ reservations at the park, you're able to make more reservations after that. Before we get into the details, let's *leap* forward to talk about **MagicBands**.

## MagicBands



### WHAT ARE MAGICBANDS?

**MagicBands** are rubber bracelets that contain an embedded RFID (radio frequency identification) chip and function similarly to physical park tickets (also embedded with an RFID chip). **MagicBands** are more convenient, because you don't have to constantly search for tickets every time you enter a park, use FastPass+ or have your picture taken by a PhotoPass photographer. All you have to do is make sure the Mickey head on the band, which contains the RFID chip, touches the Mickey head RFID reader! For resort guests, **MagicBands** have even more functionality. They are used as room keys, and guests can associate a credit card with the band so that they can touch to pay for purchases at the parks using a pin.

### HOW DO I GET A MAGICBAND?

Obtaining a **MagicBand** is as simple as using them. If you're staying at a **Walt Disney World®** Resort hotel, all members of your party will be given **MagicBands** free of charge. You can even choose the color of the bands and have them shipped to you (not available to all countries), depending on how far in advance you book your stay. The **MagicBand** will serve as your room key and can also be used to make purchases at the resort during your hotel stay. If you do not plan on staying on-site, you have the option of purchasing the bands in the park for \$12.95 + tax or online.



### DO I HAVE TO GET A MAGICBAND?

If you are not staying on-site and choose not to purchase the colorful bands, don't fret — physical tickets offer the same functionality as **MagicBands**. The bands are there for pure convenience and efficiency! We recommend using them, especially with a family or group. It makes it easier when entering parks or using **Disney's FastPass+** service. Mommy Frog loves that she doesn't have to dig in the family backpack constantly!

## How to Make FastPass+ Reservations Before the Trip



HOW DO I ACTUALLY MAKE FASTPASS+ RESERVATIONS BEFORE MY TRIP?

- 1 **PURCHASE TICKETS.** We recommend purchasing tickets early enough that they arrive *before* the 60-day (resort guest) and 30-day (non-resort guest) booking windows open.
- 2 **CREATE AN ACCOUNT ON DISNEY WORLD'S MY DISNEY EXPERIENCE WEBSITE ONCE YOU RECEIVE YOUR TICKETS TO MAKE FASTPASS+ RESERVATIONS.** You'll need to add the names of your whole party. You can add names for accounts you will manage directly, such as your children. You can also send an email invitation to connect with other friends and family with a Disney account in order to make reservations for them.
- 3 **ONCE YOU AND YOUR PARTY MEMBERS' ACCOUNTS ARE LINKED, LINK YOUR TICKETS.** We find it easier to use the My Disney Experience app since you can actually scan your ticket number rather than having to key it in manually. **All party members must have valid tickets linked to their account — even the kids!**
- 4 **YOU'LL THEN BE WALKED THROUGH THE PROCESS OF MAKING FASTPASS+ RESERVATIONS.** A selection of one-hour windows for available attractions and entertainment will be presented for your selected date and park.
  - A You can make three FastPass+ selections per day from one park. (If you're park hopping, we recommend you make reservations in your *second* park.)
  - B Once you've made your selections, you can further modify times for those attractions. You can also swap or cancel those selections.

## How to Use FastPass+ and the Kiosks At Disney World



OK, I'VE MADE MY RESERVATIONS DURING MY BOOKING WINDOW, NOW WHAT?

Once you're at the park, head to the attraction you have the first reservation for and go to the FastPass+ queue. Tap your ticket, or **MagicBand**, to the Mickey RFID reader to enter the line. (Your ticket will be scanned a second time, as you get closer to the attraction.)

### MAKING MORE FASTPASS+ RESERVATIONS

You can use the FastPass+ kiosks in the park to help manage your reservations. The kiosks are also there for you to create new selections or change existing reservations. You only need one party member to get in line to make or change the reservation, but he or she will need all of the tickets or **MagicBands** for your group..

Once you've used your first three reservations, you can use the in-park kiosks to make an additional fourth reservation, a fifth reservation once you've used the fourth one or the return window has passed, and so on. *These additional reservations have to be made from a kiosk, but you can then modify them via the My Disney Experience app.* If you're park hopping, you can only book FastPass+ reservations at the kiosk for the park you're *currently in*. So if you want to reserve a FastPass+ for **Seven Dwarfs Mine Train**, then you must be in **Magic Kingdom**® Park to reserve it.

## STEP-BY-STEP GUIDE TO MAKING FASTPASS+ RESERVATIONS IN THE PARK

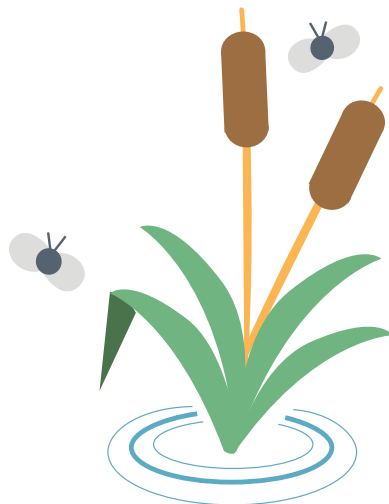
- 1 Head to a FastPass+ kiosk once you're in the park.
- 2 Touch your ticket to the Mickey RFID reader.
- 3 The system will identify you by name if you have set up a profile on **My Disney Experience** and linked your ticket. It will identify you as a guest if you haven't. Select "Add another guest to your travel party" and link your tickets to make reservations for your whole party.
- 4 Select an experience from the list of available attractions and entertainment options by park.
- 5 A "Best Match" will be presented based on your selections. Additional times are shown under options B, C and D. It's also possible to go back in after your selections are confirmed and change your selections individually.
- 6 Hit the rides!

*Don't worry — If you decide you'd like to book another time for one of your already booked attractions or you want to replace one of them, you have the option to make changes later at a kiosk or via the My Disney Experience app.*



## STEP-BY-STEP GUIDE TO MAKING CHANGES TO YOUR RESERVATIONS AT THE KIOSKS

- 1 Select which attraction you'd like to make changes for. (You can either change the experience or the time.)
- 2 If you choose to change the time, you'll be given a list of available time slots for the attraction. You'll only be shown times that don't overlap with your other selections.
- 3 If you choose to change the experience, you'll be given a list of available experiences.
- 4 Confirm your changes and hop merrily on your way!



## FastPass+ Kiosk Locations and Priorities



WHAT RIDES AND SHOWS SHOULD I PICK AND WHERE CAN I FIND THE KIOSKS IN THE PARKS?

### MAGIC KINGDOM®

#### FASTPASS+ PRIORITIES

##### **Magic Kingdom® Park FastPass+ Priorities**

Meet Elsa & Anna at Princess Fairytale Hall

**Seven Dwarfs Mine Train**

**Peter Pan's Flight®** Attraction

**Space Mountain®** Attraction

Disney Festival of Fantasy

**Wishes** fireworks show

**Splash Mountain®** Attraction

**Big Thunder Mountain Railroad®** Attraction

Main Street Electrical Parade (first parade only)

Meet Rapunzel & Cinderella at Princess Fairytale Hall

**Enchanted Tales with Belle**

Ariel's Grotto

Tomorrowland® Speedway

**Buzz Lightyear's Space Ranger Spin®** Attraction



#### FASTPASS+ KIOSK LOCATIONS

##### **Magic Kingdom® Park FastPass+ Kiosk Locations**

The Diamond Horseshoe

**Mickey's PhilharMagic®** Attraction

Stitch's Great Escape

**Jungle Cruise®** Attraction

### EPCOT®

#### FASTPASS+ PRIORITIES

*Epcot® has a tier system for FastPass+. You are only allowed to select one preference from Tier 1, and two preferences from Tier 2.*

**Soarin™** Attraction (Tier 1)

**Test Track®** Presented by Chevrolet (Tier 1; also has single rider line)

**IllumiNations: Reflections of Earth** (Tier 1)

**Mission: SPACE®** Attraction

Meet Disney Pals at the Character Spot

Spaceship Earth



#### FASTPASS+ KIOSK LOCATIONS

**Innoventions®** West Breezeway

**Innoventions®** Plaza Tip Board  
International Gateway

**Innoventions®** East Breezeway

## DISNEY'S HOLLYWOOD STUDIOS®

### FASTPASS+ PRIORITIES

Hollywood Studios® has a tier system for FastPass+. You are only allowed to select one preference from Tier 1, and two preferences from Tier 2.

**Toy Story Mania!**® Attraction

**Rock 'n Roller Coaster**® Starring Aerosmith (Tier 1; also has single rider line)

**Fantasmic!** Show

The Twilight Zone Tower of Terror

**Star Tours**® – The Adventure Continues

For the First Time in Forever: A Frozen Sing-Along Celebration

Voyage of the Little Mermaid



### FASTPASS+ KIOSK LOCATIONS

Sunset Boulevard

Corner of Sunset Boulevard and Hollywood Boulevard

**Toy Story Mania!**® Attraction

Muppet\*Vision 3D



## DISNEY'S ANIMAL KINGDOM®

### FASTPASS+ PRIORITIES

Meet Favorite Disney Pals at Adventurers Outpost

**Kilimanjaro Safaris**® Expedition

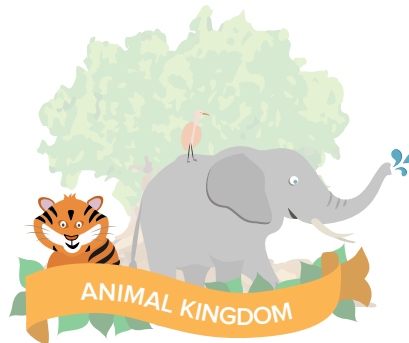
**Kali River Rapids**® Attraction

**Expedition Everest**® Attraction (Also has single rider line)

Festival of the Lion King

DINOSAUR Attraction

**Primeval Whirl**® Attraction



### FASTPASS+ KIOSK LOCATIONS

Entrance to Asia

Festival of the Lion King

Island Mercantile

Disney Outfitters

## Frog Family FastPass+ Tips



I NEED TIPS - HELP!

Sharing tips and strategies is what the Frog Family is all about! With FastPass+, we wanted to share some tips before you hit the parks.

- ★ Book your reservations early, as soon as your reservation window opens (60 days in advance of check-in if you are staying at a Disney resort and 30 days in advance of your first day in the park if you are staying off-site). This gives you the best chance of securing reservations for the most in-demand attractions.
- ★ The lowest wait times of the day are within the first few hours after the park opens. Ride the highest priority attractions with the lowest durations when crowds are lowest. Save your FastPass+ reservations until the late morning and afternoon when crowds begin to rise and hit their peak.
- ★ For those of you with young children, it may make things easier and more relaxed if you use FastPass+ in the evenings and use the afternoon for break time. Consider going back to the hotel for a nap or swim and then coming back to the park in the early evening for a few more rides, parade and fireworks.
- ★ You can only make advance FastPass+ reservations in one park per day. So if you plan to park hop, we recommend using FastPass+ at the second park you're visiting since you're more than likely starting at the first one when crowd levels are lower.
- ★ Keep using FastPass+ after you've used your first three. You can visit an in-park kiosk to make your additional reservations. These additional selections don't have to be in the same park you used your first three, and it doesn't matter if you've already had a FastPass+ reservation for that ride. We still recommend using the first three for your highest priority attractions, as FastPass+ availability for these popular attractions will be gone or limited for day-of reservations.
- ★ Make your selections wisely. We can't stress this enough! While Disney more than doubled the number of attractions that accept FastPass+, you should remember that all attractions aren't created equally. Be sure that the FastPass+ selections you make are for priority attractions and personal favorites.
- ★ If one of your chosen attractions has ended distribution of FastPass+ reservations, don't give up! Go ahead and make other reservations, but attempt to exchange them for high priority attractions — there might be a cancellation. You can also try adding in-demand attractions for just one party member, and then copy over your selections to other party members.
- ★ Choose the attractions that are important to you and your family. In the end, your choices are up to you, and only you can decide what's right for your family! If you'd rather see parades and shows, then make those your reservations. Don't feel pressured to experience high priority attractions if they aren't your cup of tea.

